



Old World Stone Imports – Maintenance of Provenza Oil Finished Hardwood Floors

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Provenza hardwood floors are durable and easy to maintain. The oil finish protects the wood and keeps your hardwood flooring look beautiful.

Oil Finish Products

Provenza Flooring warrants its Oil Finished floors for a period of 25 years and limited to the original purchaser. Oil Finished floors require periodical maintenance. **See regular maintenance below.**

Provenza Floors does not recommend using steam cleaners on its hardwood flooring products. The use of any artificial or mechanical steam making machines and/or steam cleaners on Provenza Hardwood Floors may cause damage to the floor and will void all manufacturers' warranties.

Regular Residential Maintenance

- Dust mop on a frequent basis and use only specifically formulated floor care products. Avoid using any harsh chemical on your floor, included but not limited to ammonia based solution, bleach, STP or Acetone.
- [Provenza Natural Floor Care Solutions](#) products were developed specifically for oil finished wood floors and are available through distributors to maintain, protect and refinish Provenza oil finished wood floors.
- Utilize floor protectors, wide bearing and non-staining glides or casters on all moveable furniture, tables or other objects that sit directly on hardwood flooring.
- Use walk-off or high quality mats to protect the floor from abrasive material. Avoid using latex or rubber backed rugs.
- When, due to excessive wear or use, the floor requires refinishing, it is suggested to use a qualified, licensed professional refinisher.
- Do not use masking tape or any other high tack tapes on floors for an extended period of time. Tapes must be removed from the floor on daily basis to avoid damaging the finish.

Preventive Maintenance

- Place high-quality floor mats and area rugs near outside entrances to prevent dirt, sand and other unwanted substances from being tracked directly onto flooring. Also, if you have wood flooring in your kitchen, a throw rug with a soft or felt backing should be placed in front of the sink area to catch spills and splashes.
- Affix felt floor protectors on moveable furniture, including chairs, tables, sofas, etc., that sit directly on hardwood flooring.
- Rearrange rugs and furniture periodically so the floor ages evenly. UV sunlight will change the color of different wood species to varying degrees.
- Dust mop regularly to prevent sand or abrasive dust build up that can scratch the floors finish.

- Do not use ammonia or oil-based wax, polish, household dust treatment chemicals, abrasive cleaners, or furniture cleaners.
- Do not wet mop the hardwood floor because excess moisture can cause damage to your wood floor.
- Keep pet nails trimmed and filed in order to minimize indentation. All wood floors will indent.
- Relative humidity should be maintained between 35% and 55% to minimize expansion and contraction of hardwood flooring.
- Avoid walking on floors with sharp, “stiletto” style high-heel shoes.

Reminders!

- Contact your retailer for issues and claims.
- Keep your sales receipts and make sure that the date of purchase is clearly stated on them.
- Keep a record of the type and code number of your wood flooring. This information can be found on the outside of individual packages.

Regular Commercial Maintenance & Care

- Dust mop on a frequent basis and use only specifically formulated floor care products. Avoid using any harsh chemicals on your floor, included but not limited to ammonia based, bleach STP or Acetone.
- [Provenza Natural Floor Care Solutions](#) products were developed specifically for oil finished wood floors and are available through distributors to maintain, protect and refinish Provenza oil finished wood floors.
- Utilize floor protectors, wide bearing and non-staining glides or casters on all moveable furniture, tables or other objects that sit directly on hardwood flooring.
- Use walk-off or high quality mats to protect the floor from abrasive material. Avoid using latex or rubber backed rugs.
- When, due to excessive wear or use, the floor requires refinishing, it is suggested to use a qualified, licensed professional refinisher.
- Do not use masking tape or any high tack tapes, on floors, for an extended period of time. Tapes must be removed carefully from the floor each day.

Old World, Heirloom and Pompeii Oil Finishes

Oil treated floors offer you a very special finish and ensures a pleasant and natural living environment. In order to insure lasting pleasure of your oil finished floor, it is necessary to care for the floor correctly right after installation. With the right care, your Provenza oil finished hardwood floor will become increasingly easy to clean and more hard wearing.

After Installation Care

Your floor has been pre-finished with oil from the factory and is ready for domestic areas. For floors installed in commercial areas, we recommend an application of another coat of oil right after installation and before move in occurs.

Natural Cleaning

The daily cleaning can be done with a broom, vacuum cleaner (raised beater or suction type) or the Provenza Microfiber Mop Set. For deeper cleaning, use our Provenza Wash & Care Floor Cleaner Spray, along with the Microfiber Mop Set. Spray a small area of the floor (do not saturate) to remove marks and dirt. This cleaner will not leave streaks or a film and can be used as often as desired.

Basic Cleaning and Rejuvenation

If the floor has been neglected or become dirty, rejuvenate with the Provenza Spot Remover/Rejuvenating Oil. First clean the wood surface with Provenza Wash & Care Floor Cleaner and Microfiber Mop Set. Apply a small amount of Provenza Spot Remover/Rejuvenating Oil on a cloth or scotchpad (about two teaspoons) and rub the dirty area; wipe away with damp (not wet, mostly dry) microfiber cloth or the sponge side of the scotchpad. Keep repeating this procedure for all areas that need a "heavy duty cleaner".

Maintaining with Provenza Touch-Up Oil

After a certain period of use, your Provenza oil finished hardwood floor will perhaps look slightly worn and should be maintained with Provenza Touch-Up Oil.

Before application, clean the floor with Provenza's Wash & Care Floor Cleaner spray or Provenza Spot Cleaner/Rejuvenating Oil.

Apply Provenza Touch-Up Oil thinly, thoroughly and evenly along wood grain with a scotchpad or hand brush. Remove surplus immediately. Leave to dry at least 8-10 hours. Ensure good ventilation and room temperatures above 65°F.

A second coat might be needed; apply thinly as above. Remove surplus immediately. Leave to dry at least 8-10 hours, ventilate well.